

## Dear Heidi,

Welcome to Brooklyn Cattitude, Inc. Thank you for requesting a sit with one of our amazing pet care specialists. We are delighted to provide your kitty cat(s) with lots of love, exercise, playtime, and pet care while you are away on vacation, a business trip, or stuck at work for that late night unexpected meeting.

## What are the next steps?

One of our pet care specialists will be in touch with you in the next 24 hours to schedule a Meet and Greet. At this meeting, we will come to your home and get to know more about you, your pets, and the care they require. After our visit, we will provide you with a questionnaire to collect more information about your cat's behavior, health, and veterinary preferences.

Please review our list of services below and let us know which type of sit you prefer.

## What are the Services and Rates?

We offer a variety of cat sitting services that can be customized to accommodate your schedule and your cat's needs. We care for your pets in the privacy of their own home, making them feel comfortable, safe, and happy while you are away. Every time we visit, you'll receive detailed updates on your cat's behavior, mood, and a few photos. All of our home visits include feeding, clean water, scooping the box, and playtime. We offer:

- 30 minute visits, starting at \$24
- 45 minute visits, starting at \$35
- Multiple visits per day, price varies on length of visit
- Overnight stays in your home, starting at \$75
- Medical and Special need care, starting at \$45 per day

For more details on our services, please visit our website. We also happily provide the following services for no charge: Collect mail and/or packages, water plants, and alternate lights.

## How do I pay?

Full payment is due three days before our first sit. We accept credit card payments through Chase Paymentech or PayPal. Please view our payment and policy page for

more information.

I'm thrilled to welcome you and your pet into the Brooklyn Cattitude family. Please let me know if you have any further questions. Client satisfaction is our number one priority at Brooklyn Cattitude and is the heartbeat of our mission. If there is a problem with any aspect of the service we provide, I would appreciate you letting me know by emailing me at info@brooklyncattitude.com.

Meows and Barks,

Taryn Hunter, CEO, CCKO and MBA 718.749.9417 info@brooklyncattitude.com

P.S. Check out our glowing reviews on Yelp and like us on Facebook!







BCSS, Inc. 414 Hicks Street Brooklyn, New York 11201 United States (718) 541-0411

Unsubscribe